

THE OZHARVEST STORY



Trish Tacchi
OzHarvest Volunteer



**DEDICATED TO THE MEMORY OF OUR WONDERFUL
GOLD COAST MANAGER, LEE DANAHAY,
A MUCH-LOVED AND SORELY MISSED MEMBER
OF THE OZHARVEST FAMILY.**



**There's more to this
report than meets the eye!**
Just follow these simple
steps to bring the OzHarvest
Story to life:

1. Get the OzHarvest app on the App Store or Google Play
2. Use the app to scan images/graphics marked with the 'eye' symbol
3. Watch the OzHarvest Story in action!



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THE OZHARVEST STORY

2017 Annual Report



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MY STORY IS ONE OF LOVE

...

... determination, generosity, hope and joy. My leadership is guided by the deep connection between my head, heart and gut-instinct, which shape the story of OzHarvest every day.

At the start, rescuing food attracted phenomenal support and gained momentum with rapid speed! Thirteen years later our mission to provide a better world for so many people is now a reality. We've struck a chord and started a movement which gets stronger each year as we continue to be a magnet for magnificent people.

The incredible energy which filters through the organisation is electric! The passion and commitment of every member of our extended family is palpable and I'm so grateful for the way people get behind OzHarvest in every community, wherever we are in the world.

The many stories shared in this Annual Report are a testament to the value we bring to the community, capturing the spirit of OzHarvest and reinforcing the collective dedication to 'Nourishing Our Country' through food rescue, education, engagement and innovation.

One story which truly sums up our impact is of a woman, who stopped me in the street to say a simple "thank you". I didn't recognise her and was intrigued so replied, "oh thank you, but what did I do?" She told me about her son, who for many years struggled at school. Times were hard at home and it was difficult to make ends meet. It all changed when they started to receive good food from OzHarvest, he could concentrate at school and now he has just gone to university! Knowing the effect of what we do is so precious.

WE'VE CHANGED THE WAY PEOPLE THINK ABOUT FOOD WASTE. LAST YEAR ALONE WE DELIVERED 20 MILLION NOURISHING MEALS TO THOSE IN NEED.

— Ronni Kahn

”

We've achieved so much already, but there is still a long way to go. The next chapter of our story requires us to stretch and grow to be bold and courageous. We must continue to change behaviour and deepen the awareness around solving some of the fundamental issues we face. Australia's national food waste bill is around \$20 billion with over three million people experiencing food insecurity each year! We're working closely with the Government to halve this figure by 2030 in line with the United Nations Sustainable Development Goal. It's a big job which will require change at all levels of society.

I question myself daily on what it will take to achieve these changes and continue to be impactful. My hope for the future lies in our education pillar, especially to those we service to help them live a more meaningful and sustainable life.

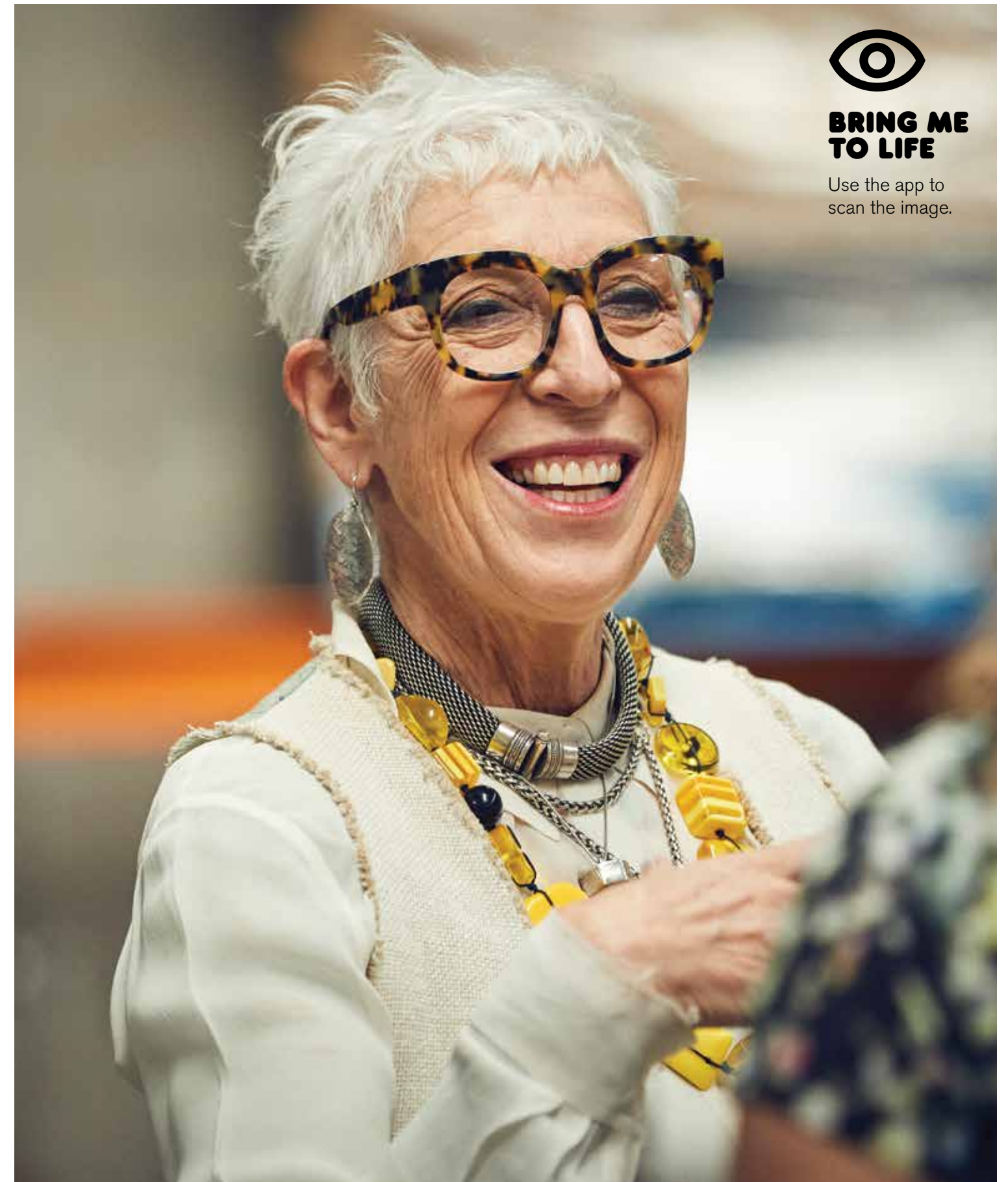
The OzHarvest story continues to be written every day by those who support us and those who benefit from our cause. I am so proud of everything we've achieved so far and excited for the future and the many more chapters to come.

— Ronni Kahn
OzHarvest Founder and CEO



BRING ME TO LIFE

Use the app to scan the image.



THE OZHARVEST EFFECT

The energy and excitement that pours through the doors of an OzHarvest warehouse is constant and wonderful. It starts early with driver banter as the vans are loaded up before food rescue begins, and is followed by the sounds of the kitchen bursting into action for another Cooking for a Cause session. The office hustle and bustle begins with phones ringing and a stream of people in and out, whilst teams of volunteers arrive to help out and a Nourish class commences.

OzHarvest is always an infectious hive of activity, embracing you with a big yellow hug as you walk through the front door. The instant impact of rescuing food and delivering to people in need is felt by everyone, which makes OzHarvest a stand out brand in the for-impact sector. The power of human connection and being part of something big and worthwhile drives the entire team and the network of incredible partners.

Above all, there is laughter, there is food and there is an overwhelming sense of purpose.

This is OzHarvest and this is our story.

— **Richard Deutsch,**
Chairman, OzHarvest

OUR VISION is to build a world with zero food waste and free of hunger, where everyone can lead a fully sustainable life.

OZHARVEST BOARD

Andrew Chapman
Andrew Reeves
Julia Tauber
Kate Towey
Kieran Pryke
Lawrence Goldstone
Melinda Petrunoff
Miriam Stiel
Richard Deutsch
Ronni Kahn
Simon Mariner
Steve Alperstein
Stuart Gregor



**BRING
OUR
STORY
TO LIFE**

Use the app to
scan the image.



RONNI EXPLAINS OUR SROI

Use the app to
scan the image.



**IT'S SAFE TO SAY A
DOLLAR INVESTED
IN OZHARVEST IS
GOOD VALUE FOR
MONEY.**

— Ronni Kahn



FOOD RESCUE = \$6.75

Food Rescue returns \$6.75 to the community through reduced food expenditure for charitable agencies. As staff do not have to budget or shop for groceries, this allows precious finances to be directed into other core services. The Government and wider community benefit from improved public health as people in need have a regular supply of fresh nutritious food, which in turn reduces landfill and the negative impact of food waste on the environment.

NEST = \$9.73

NEST delivers \$9.73 by increasing living skills and education around healthy eating, low cost meal planning, cooking and food waste reduction. The expansion of this program means better physical and mental health for vulnerable people through improved nutrition and increased connectedness within communities.

NOURISH = \$4.44

Nourish delivers \$4.44 back to society by enhancing the life skills of young people from disadvantaged backgrounds via tertiary education. This education program provides increased earning potential and improved health and nutrition. This in turn eases the burden of welfare payments, dependence on public housing and increases the number of recruits for the hospitality industry.

GIVING BACK TO SOCIETY

With a \$1 donation to OzHarvest providing two meals to someone in need—it's safe to say a dollar invested in OzHarvest is good value for money.

Thanks to global management consulting firm, Bain & Company, we can show the true impact OzHarvest makes in the community through our Social Return on Investment (SROI) figures.

Scan the page opposite using the OzHarvest app to hear Ronni explain some more.

STEVE WAS ONCE IN THE HEADY WORLD OF FINANCE, UNTIL AN ACCIDENT CHANGED HIS LIFE



After being in a coma for three and a half months, then rehab for another six months, the stock market was not for me anymore. I edged slowly back into work by volunteering at various agencies and soon found myself at OzHarvest.

At first I volunteered, before becoming a full-time driver in the Sydney fleet. My job satisfaction is now measured by doing something tangible and dealing with real world problems on my doorstep, rather than big money deals.

It's easy to lose sight of the fact there are so many people struggling out there. I get so much satisfaction seeing the smiles on people's faces as they receive good, nutritious food. Our impact goes beyond just food, it's also the regular contact and friendships we form along the way, week to week, showing we care.

— **Steve Negrine**
OzHarvest Driver, Sydney



FOOD RESCUE

Eliminating hunger and food waste by rescuing quality surplus food and getting it to people in need underpins everything we do. Through food rescue, OzHarvest is building a sustainable food culture, where everyone can access a fresh, nutritious and affordable meal.



2017 FOOD RESCUE MILESTONES



5,780,076
KILOS RESCUED



17,107,654
MEALS DELIVERED



1,249
CHARITIES HELPED



3,566
FOOD DONORS



41
VANS

STORY OF COMMUNITY

WAYSIDE CHAPEL LOVE THE TWICE WEEKLY OZHARVEST...

...food deliveries. There is a palpable buzz of excitement around when the fresh fruit, veg and frozen meat turn up.

The Wednesday "Our Mob Lunch" programme has become a highlight of the week. It started with a Sunbeam frying pan, and has grown over seven years into a home away from home, as teams of volunteers cook a meal for around 50 visitors. Food is a catalyst which brings everyone together.

One visitor only started eating vegetables as a result of coming to Wayside Chapel! If it wasn't for OzHarvest food, a lot of people would be going hungry. Our Wednesday lunch is a big family gathering and a very important part of our community.

— Monique Wiseman
Aboriginal Program Manager
Wayside Chapel

STORY OF HOPE

I'VE BEEN DOING THE SCHOOL RUN IN THE BLACKTOWN, MOUNT DRUITT, CAMPBELLTOWN AREA, DELIVERING...

...the food we rescue from the airlines for the Breakfast Clubs. The kids absolutely love the fresh juice and mini muesli bars and run to greet me when I arrive. I honestly feel like Santa when I pull up in my yellow van and unload all the goodies! The best time of year is Christmas, when I can deliver some special treats. The kids have such big smiles as they present handmade cards wishing me a merry Christmas, my favourite one asks if I like penguins! I always sleep better at night knowing I have helped feed so many hungry tummies.

— Paul Keane
OzHarvest Driver, Sydney



“
**FEEDING KIDS
IN NEED A GOOD
BREAKFAST BEFORE
SCHOOL MAKES
THE WORLD OF
DIFFERENCE.**

— Audrey Nable
Community Liaison Officer, Lomandra School

SPECIAL THANKS

- Aldi
- BP
- Chep
- Qantas
- Virgin
- Woolworths

I WAS 18 WHEN MY FAMILY BECAME HOMELESS

● ● ●

and I had to live in youth refuge crisis accommodation.

I discovered OzHarvest at Granville Community Centre, where good quality fresh food was regularly delivered. I thought the council provided it, but my supervisor told me it came from OzHarvest. I was blown away when I found out and promised myself I would meet whoever started this fantastic organisation!

A few months later, I attended a National Young Leaders Day, where Ronni Kahn was a guest speaker. I could not believe it! At the end of her speech my hand shot up and I stared at the MC until he gave me the microphone. I introduced myself and just said a simple thank you on behalf of all the young people, for giving us food. I was tearing up and Ronni was too, in a rush of emotion I asked for a hug!

FOOD BRINGS PEOPLE TOGETHER AND THE KIDS AT THE COMMUNITY CENTRE WOULD ARRIVE KNOWING THEY COULD GET A NOURISHING BREAKFAST, LUNCH OR DINNER.

”

Under the spotlight, in front of thousands of people, I felt like time stood while we had our hug. It was a life-changing moment for me and we've been friends ever since.

OzHarvest helped me in so many ways, beyond just providing food, it gave me hope, courage and purpose. I'm now a qualified youth worker and take great pride in giving back to the Belmore Centre where I received so much support from an early age. Ronni is a wonderful maternal figure and I know my life will be good as she has my back and is always available for a hug!

— **Paniora Nukunuku**
OzHarvest recipient



OVER 18 WEEKS STUDENTS BECOME LIKE FAMILY...

Nourish students form their own intimate community and their familiar faces become part of the OzHarvest family. On top of the required training for their hospitality qualification, we work hard to ensure they are equipped with sustainable life skills to maximise their chances of a successful future. Challenging personal circumstances, such as homelessness and mental health issues, compounded with mostly negative experiences in mainstream education means the students can easily find a reason not to attend the class.

Removing the barriers is a daily part of our job running the program, which includes sending encouraging text reminders, chasing up and checking in, managing meltdowns, washing and ironing uniforms and feeding them as much as possible!

We find ourselves wearing multiple hats, as a teacher, mentor, motivator, counsellor and career adviser. Mainstream methods just don't seem to work, so thinking outside the box to create relevant and interesting content in order to keep them connected and engaged is the key to success. It's tough to reel them back if they disengage, but we never give up as we're committed to providing them with a hopeful future.

— Dan Baynes
Nourish Program Assistant

“

IT MAY SOUND LIKE THE CHEESIEST THING BUT THE NOURISH PROGRAM SERIOUSLY CHANGED MY LIFE, PUSHING ME TO REACH MY FULL POTENTIAL EVEN WHEN I WANTED TO QUIT. OZHARVEST ARE MORE THAN TEACHERS AND ARE THERE EVERY STEP OF THE WAY.

— Kiki
Nourish Graduate 2016

NOURISH

The special journey shared with Nourish students flourished in the last year thanks to new partnerships and collaborations in both Sydney and in Adelaide. Job interview workshops and resume writing now enhance the program and many incredible OzHarvest partners offer work placement opportunities and business insights for students. Planning for Gold Coast Nourish is well underway for the first 2017 intake.



WHILST FOOD RESCUE FILLS BELLIES, EDUCATION TRANSFORMS LIVES.

— Ronni Kahn



2017 NOURISH MILESTONES



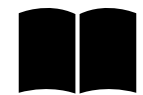
33

GRADUATES



17

EMPLOYED



15

RETURNED
TO STUDY



**BRING ME
TO LIFE**

Use the app to
scan the image.



STORY OF HELP

MENTORING WITH NOURISH IS ONE OF THE MOST...

...powerful things I've ever done in my life. A good society is one that helps other people. We need more of it. If you are in a position to do it, you should.

— Fiona Zielinski
Chef and Nourish Mentor

SPECIAL THANKS

- Bennelong Foundation
- Birkenstock
- Career Employment Group
- Chefworks Australia
- Coca-Cola Australia Foundation
- Commonwealth Bank Australia
- Graf Family Foundation
- Institute of Culinary Excellence
- Matana Foundation
- TAFE NSW Ultimo

NEST

Everyone needs a support network, but for many people who enrol in the NEST program social isolation has been a huge problem. Not only does NEST work to educate people about nutrition and sustainability, it also creates a safe space where participants can feel supported to make changes and form connections.



STORY OF JOY

WITH SOME TREPIDATION, I JOINED OZHARVEST AS A VOLUNTEER WITH THE NEST PROGRAM.

I understood the basic requirements but like any new project, you never know what you are in for until you become immersed.

I started with a 5 week workshop at Freedom, Social Justice and Growth (FSG) in Southport, with a group of 12, all challenged with either mental or physical disabilities.

The joy of working with this group was palpable, preparing and cooking nourishing meals and the tenacity within the room to 'give it a go' was something I will always remember.

As a volunteer, you believe in giving your time for the betterment of others, but this group proved to give me more than I could ever have imagined. I loved their willingness to learn, their teamwork and respect for each person's vulnerabilities. There was incredible comradery with the OzHarvest team and absolute joy as we 'broke bread' together.

NEST is such an awesome vehicle of education, increasing awareness of food rescue and above all creating community connection. Long may this program exist as it is a movement that creates a win/win experience. I love it!

— Katy Kee
Nest Volunteer, Gold Coast

STORY OF SANCTUARY

WE RAN A FIVE-WEEK NEST PROGRAM AT A WOMEN'S DOMESTIC VIOLENCE SHELTER.

Before the program, the clients preferred the regular delivery of cakes and bread, and were unsure what to do with the fresh fruit and veg. During the workshops, the women learned the value of good nutrition and how to cook delicious meals with fresh produce and as a result the demand for bread and cakes fell dramatically. Above all, it was the starting point for deeper connections as the women realised how much they enjoyed cooking and eating together, and they began sharing their own stories of recipes, families and happy times. Through improved nutrition and increased confidence they were able to bring positive change to other parts of their lives as well.

— Maria Bridgman
NEST Co-ordinator, Gold Coast



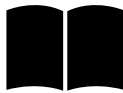
2017 NEST MILESTONES



514
WORKSHOPS



2,400
PARTICIPANTS



192
CHARITIES

NEST programs run in Adelaide, Brisbane, Canberra, Gold Coast, Melbourne, Newcastle, Perth and Sydney.

SPECIAL THANKS

- ACT Department of Health
- Aussie Farmers
- Adobe Foundation
- CBA Community Grants
- Greater Charitable Foundation
- John James Foundation
- Norton Rose Fulbright
- Thyne Reid Foundation
- University of Canberra
- University of Sydney

IT ALL STARTED WITH A YELLOW T-SHIRT

● ● ●

I was volunteering at Newtown Mission when I saw OzHarvest food being delivered and started a conversation with the lovely girl in a yellow t-shirt who told me the OzHarvest story. The very next day, I was wearing my own yellow t-shirt at Think.Eat.Save in Martin Place—that was four years ago and I've never looked back!

There are so many different things you can do as an OzHarvest volunteer. I love chatting to the corporate teams who come to do Cooking for a Cause and seeing their reactions when the chefs tell them how many meals they've prepared from rescued food—it genuinely blows them away!

Being part of the rescue team at Sydney Airport was very rewarding. Every day I'd get a high five or a pat on the back from the airport logistics crew.

After years of seeing so much food waste from the planes they were delighted OzHarvest were on-site making sure the food got to people in need.

I've always loved volunteering, but joining the 'Yellow Army' has given me a great sense of purpose and belonging. The camaraderie is the best and I've made many great friends, not just with other volunteers, but with drivers, chefs, office staff and of course, Ronni! Sometimes I'm here four days a week! Being retired and living on my own, OzHarvest is my family and there's nothing I like more than talking to people about my family!

— Dave Sheppard
OzHarvest Volunteer, Sydney



2017 VOLUNTEERS

263
ADELAIDE

224
BRISBANE

80
CANBERRA

30
CAIRNS

140
GOLD COAST

76
MELBOURNE

95
NEWCASTLE

752
SYDNEY

180
PERTH

1,840
TOTAL



ULTIMATE PARTNERS

OzHarvest has come a long way in a short space of time, thanks to the incredible support of like-minded organisations who share OzHarvest's vision to create a better world. Some of Australia's leading businesses are Ultimate Partners, being both passionate and committed to helping 'Nourish our Country'.



BP

BP joined the OzHarvest family in March 2017. The five-year partnership aims to address the devastating cycle of intergenerational poverty, tackle food waste and have a positive impact on the environment.

"BP is proud to be partnering with OzHarvest to provide support and momentum to continue its remarkable work and expand into regions around Australia where people and communities are in need. BP will keep their wheels turning with an annual donation of 400,000 litres of Ultimate fuel for the fleet of yellow vans and provide support for education programs, NEST and Nourish."

— **Andy Holmes**
President, BP Australia

GOODMAN

It's no exaggeration to say that OzHarvest would not be where it is today without the ongoing and unwavering support of founding partner, Goodman Foundation. From donating the first van and office in Sydney to multiple warehouses across the country, the latest addition being a new home for OzHarvest Brisbane. Goodman are truly an integral part of the OzHarvest family.

"We're so proud to be part of OzHarvest's amazing journey, giving life to an innovative food rescue concept in 2004, which has now become Australia's leading food rescue organisation. Our connection with their passionate and hard-working team is not only as a strategic partner, we feel part of the 'family'."

— **Jo Cameron**
CEO, Goodman Foundation



VIVCOURT

VivCourt is not your average trading company. Instead of the usual self-serving, big bonus style organisation, VivCourt sets itself apart from others by recognising how the value of giving and working for purpose can transform the workplace. It's created a new model based on happiness, satisfaction and personal growth, by introducing a 'social bonus' for the organisation and its employees. OzHarvest were lucky enough to be one of the first charities to receive the company social bonus.

"Ronni and her OzHarvest team nervously arrived at the VivCourt offices at the end of June to pitch their hard efforts 'nourishing the country'. Once the presentation was out of the way, we were thrilled to announce they would receive the first VivCourt social bonus ... to the tune of \$1 million! I've never seen so many smiling faces in one room. Not only were OzHarvest over the moon, all the VivCourt guys were too. Never underestimate the joy of giving."

— **Rob Keldoulis**
Founder and Managing Director, VivCourt



WOOLWORTHS

Now in its second year, OzHarvest's partnership with Woolworths is generating spectacular results. Food rescue from stores has grown a staggering 320% and together over 100 tonnes of good food is saved from landfill every month.

Thanks to the regular supply of quality fresh produce, Woolworths are making a positive difference to the lives of vulnerable men, women and children across the country.

The OzHarvest message has reached so many people through Woolworths 'Good Acts' campaigns, including the 'Christmas Table for Good', which helped deliver over 1.4 million meals and continued into the New Year with the successful OzSizzle pilot.

"Woolworths is a part of nearly every community and our extended partnership with OzHarvest is a great way for us to help those in need whilst reducing waste."

— **Brad Banducci**
Managing Director, Woolworths

REMARKABLE & AWESOME PARTNERS

- Aussie Home Loans
- Electrolux
- Santos
- Sargent Pies
- Charitable Foundation
- Thyne Reid Foundation
- Unilever Food Solutions
- Vittoria Coffee



CEO COOKOFF

OzHarvest's flagship fundraiser, CEO CookOff is a night like no other. It combines fabulous food, fundraising and fun together, as business leaders create, cook and serve a gourmet dinner to over a thousand vulnerable people. Food is a great equaliser and a connector, and this event has a profound effect on everyone involved.

This life-changing event has raised over \$7 million in seven years, with over \$1.7 million raised last year alone.

THE MOST MAGICAL PART OF THE EVENING IS WATCHING THE GUESTS' FACES LIGHT UP AS WE GREET THEM WITH BIG SMILES AND OPEN ARMS ON THE YELLOW CARPET.

— Ronni Kahn



STORY OF OPPORTUNITY

WHEN I FIRST HEARD OF THE CEO COOKOFF I THOUGHT IT WAS NOT FOR ME AS I'M A HOPELESS COOK!

But I felt a huge opportunity to advocate on behalf of OzHarvest and help achieve their fundraising goals.

I've participated five times and with the help of my team have raised over \$250,000! It's great fun cooking alongside celebrity chefs and chopping onions with the Governor of NSW, but sitting down and spending time talking to people who have very challenging circumstances in their lives reminds me that very small gestures, in times of loneliness and despair, just resonate all the more.

— Adrian Cosenza
CEO, The Australian Orthopaedic Association

STORY OF JOY

THE WOMEN FROM LOU'S PLACE LOOK FORWARD TO ATTENDING...

...the CEO CookOff months in advance and talk about it for months afterwards. It made a lasting impact on one client in particular who heard about the invitation. Attending Lou's Place during the day, but sleeping rough at night for many years, she quickly spread the word about the invite and the need to find something fancy to wear as they were going out with Matt Moran for the night! She made sure there were enough invitations for everyone to attend and the small group of women had the time of their lives. The night was topped off by Jimmy Barnes live on stage, they couldn't believe it!

— Margaret Crowley
CEO, Lou's Place



STORY OF SERVICE

THE EVENT WAS A BEAUTIFUL EXPERIENCE...

...cooking with one of my favourite chefs, Guillaume, but the best thing was giving up the title of CEO, and being of service to people who don't normally get service.

— Clive Burcham
CEO, The Conscience Organisation

COOKING FOR A CAUSE

The energy from the OzHarvest kitchens during a Cooking for a Cause session is sizzling, as corporate teams transform rescued food into gourmet meals. The flagship corporate engagement program grows each year, with many companies making the team building event with soul and purpose a regular fixture for their employees.



BEING AN OZHARVEST CHEF IS SO MUCH MORE THAN TEACHING PEOPLE TO COOK. IT'S ABOUT ENGAGING THEM IN THE BIGGER PICTURE OF COMMUNITY, INSPIRING PASSION AND LIGHTING THE SPARK OF SERVICE TO OTHERS.

— Colin Magree
OzHarvest Chef, Sydney



2017 COOKING FOR A CAUSE MILESTONES



367
SESSIONS



6,619
PARTICIPANTS



226
COMPANIES



43,023
MEALS

STORY OF MORALE

AFTER SIX YEARS OF BRINGING CBA GROUPS TO COOKING FOR A CAUSE...

...I never get bored of seeing people's reaction as they do something tangible to help those in need. The overwhelming feeling of contributing really strikes a chord.

The buzz in the kitchen and the team camaraderie as groups bond over chopping onions, creating curries or kneading dough is so refreshing. The conversation and fun crafted by OzHarvest is such a contrast to the office. People get to know each other better and are so inspired by the time they leave, they often want to do more!

In the corporate world, lifting employee morale and giving people meaning to their job is so important. Cooking for a Cause gives another dimension to what they do day-to-day. I've taken small groups of ten to over sixty people and the experience did not change—it's truly magnificent!

— Sam Bowtell
Commonwealth Bank Australia (CBA)

SPECIAL THANKS

- Accenture
- American Express
- Commonwealth Bank Australia (CBA)
- Frucor Suntory
- ING Direct
- Macquarie
- Maximus International
- Tabcorp



**SEE THE
MARKET
COME
TO LIFE**

Use the app to
scan the image.



**HARDSHIP
DOESN'T
DISCRIMINATE
AND THOSE
THAT CAN DO
WITH A BIT OF
NOURISHMENT
FROM TIME TO
TIME COME IN
ALL SHAPES
AND SIZES.**

— Camilla Strang
OzHarvest Market Volunteer

**TAKE
WHAT
YOU
NEED,
GIVE
IF YOU
CAN...**

...is the philosophy of Australia's first rescued food supermarket

There are so many stories from the OzHarvest Market, many heart-breaking but all with a trace of hope. The regular volunteers lend an ear and a helping hand to over 500 customers a week who visit the market.

One volunteer met a young mum who nervously came into the market with her small children. As they picked food from the shelves, she shared her story to reveal that a holiday to America turned into a living nightmare, as she went into premature labour with triplets! Eight months later she finally returned to Australia with the babies and a healthcare debt of a million dollars. The triplets are now two years old, and even though she never gets more than two hours' sleep, she is surviving and access to quality free food is a lifesaver.

Another familiar face is a young lady challenged by learning difficulties whose face lights up when she sees her favourite volunteers. One day she arrived with a beautiful handmade bracelet, with no money to pay for food, she wanted to give this token of thanks to the volunteer who helped her shop every Thursday. These small gestures mean the world to our volunteers and demonstrate money is not the only currency when it comes to taking what you need and giving what you can.

— Alicia Kirwan
NSW State Manager

OZHARVEST MARKET

The OzHarvest Market is Australia's first rescued food supermarket based on a 'take what you need, give if you can' philosophy. Since opening in April 2017 it has served over 20,000 customers and been embraced by the entire community.

STORY OF CONFIDENCE

STUART VISITS THE OZHARVEST MARKET EVERY WEEK, TAKING TWO BUSES TO GET TO KENSINGTON.

He lives on the street and found out about the market from a friend.

At first he didn't talk much as he shopped with one of our regular volunteers. He would sit alone outside waiting patiently for his turn and did not take too much food, sometimes just muesli bars as they were easy to eat, and didn't require any cooking!

Gradually, Stuart warmed to the cheery volunteers who greet him with a big smile and a hug. Now he enjoys a good chat and has the confidence to be more adventurous with the food he takes, trying pre-cooked vegetarian meals and fresh fruit and vegetables.

He even enjoys hanging out in the tearoom with the other customers, before he heads off. The OzHarvest Market has become one of the highlights of his week.

— Emily Goldsmith
OzHarvest Market Manager



SPECIAL THANKS

- Aldi
- Bread and Butter Project
- Harris Farm
- Hoshizaki
- Kelloggs
- Leibherr
- My Foundations Youth Housing
- Qantas
- Southern Cross Security
- The Hamper Emporium
- TOGA Property Group
- Virgin
- Woolworths

FOOD TRUCK

OzHarvest's latest innovation combining food waste education and delicious food was launched in May. On a mission to nourish and educate our country, it provides conscious catering for corporate and private events, and can deliver food education programs to schools and community centres.

STORY OF HOT HOMELY MEALS

MY FIRST INKING OF THE FOOD TRUCK CAME TWO WEEKS INTO MY JOB...

...as OzHarvest's first full-time chef. I had made kale falafels for a Cooking for a Cause session and after tasting them Ronni told me we would serve them from our food truck! That was four years ago and now that vision has come to life.

I'm deeply passionate about sustainability, which I apply to every aspect of food produced by OzHarvest. The best days for me are when we serve a hot lunch directly to a community in need, we make sure the food is really special, prepared with love – just like a home cooked meal.

— Travis Harvey
OzHarvest Executive Chef



“ INNOVATION IS PART OF OUR DNA. ”

— Ronni Kahn

SPECIAL THANKS

- A private family foundation

NOURISHING OUR COUNTRY

OzHarvest HQ is in Sydney, with operations in major cities and regional communities across the country.

PERTH

- 849,822 kgs food rescued
- 2,549,466 meals delivered
- 93 charities helped
- 280 food donors
- 4 vans

ADELAIDE

- 584,247 kgs rescued
- 1,720,087 meals delivered
- 124 Charities helped
- 365 food donors
- 4 vans

MELBOURNE

- 408,111 kgs food rescued
- 1,201,348 meals delivered
- 115 charities helped
- 405 food donors
- 5 vans



CAIRNS

- 42,279 kgs food rescued
- 126,837 meals delivered
- 21 charities helped
- 17 food donors
- 1 van

BRISBANE

- 715,499 kgs food rescued
- 2,087,823 meals delivered
- 118 charities helped
- 315 food donors
- 5 vans

GOLD COAST

- 348,154 kgs food rescued
- 1,055,317 meals delivered
- 88 charities helped
- 175 food donors
- 2 vans

NEWCASTLE

- 281,362 kgs food rescued
- 843,018 meals delivered
- 108 charities helped
- 249 food donors
- 3 vans

SYDNEY

- 1,950,040 kgs food rescued
- 5,731,491 meals delivered
- 347 charities helped
- 1448 food donors
- 14 vans

CANBERRA

- 306,015 kgs food rescued
- 908,626 meals delivered
- 75 charities helped
- 211 food donors
- 2 vans

REGIONAL LOCATIONS

- 294,547 kgs food rescued
- 883,641 meals delivered
- 160 charities helped
- 101 food donors

ACT

CANBERRA STORY OF MYSTERY

Thanks to OzHarvest Canberra we are able to provide a weekly supply of food to over 100 households experiencing financial constraints. We estimated around 22 tonnes of food was donated in the last year! The fresh fruit and vegetables mean our members have regular access and a greater choice of healthier food options for free. An extra smile always comes with the delivery of 'special treat' items! We are always happy and grateful when OzHarvest drives up with our 'mystery' delivery as we never know what we are going to receive!

The OzHarvest team go out of their way to help us help others. It's wonderful to be able to provide the option for people to come every week, knowing that they can feed themselves and their family a nourishing meal.

— **Kirsty Baker**
Convenor, Holy Cross Tuckerbox



SPECIAL THANKS

- Canberra Airport Group
- Hands Across Canberra
- Queanbeyan Palerang Regional Council
- Thyne Reid Foundation
- The Snow Foundation
- The High Commission of Canada
- The Vikings Group
- The John James Foundation

STORY OF FRIENDSHIP

The past 12 months has seen major growth for OzHarvest Canberra from food donors and supporters to incredible community partnerships. We now have a wonderful collaboration with CC Cares at Canberra College. Working alongside our volunteers, their young students who are undertaking ASBA's (Australian School Based Apprenticeships) help to transform rescued food into delicious meals which are then delivered to Ronald MacDonald House and John James Village.

The meals produced are simple, yet tasty and highly nutritious. We've been told families and people undergoing medical treatment aren't looking for spicy or fancy foods, just a simple meal which can be heated at any time of the day or night. They really appreciate the flexibility of our meals as they often arrive late, or are simply not hungry during normal mealtimes.

We have seven active community cooking volunteers who absolutely love getting together and working as a team to produce and deliver around 80 meals a week. One volunteer has a family member undergoing chemotherapy in another part of the country, so participation is her way of helping families going through the same thing.

The camaraderie and close friendships which have developed as a result of this partnership are extremely rewarding for the whole team. We receive amazing feedback from volunteers, agencies and the students, so it's a winning combination!

— **Dave Burnet**
OzHarvest Canberra Manager

NSW

NEWCASTLE STORY OF CRATES

Food rescue can be dirty work. The black crates we use to collect the food get covered with food scraps. In Newcastle we use 300 a day!

From a hygiene perspective it is crucial that they are maintained and kept clean at all times. John Atkins is a regular volunteer who cleans the crates for us several times a week. He takes this job very seriously (which we love) and that is why we refer to him as 'Head of Crates'. He secretly loves this title! John also volunteers on the van runs rescuing food whilst admiring how clean the crates are!

— **Monique Maguire**
OzHarvest Newcastle Manager

STORY OF RECIPES

Miruma Diversional Centre in Cessnock is a community based service providing interim accommodation for female offenders. Many women have gained weight and have poor eating habits due to a lack of healthy nutritional food.

During the five week NEST program, I enjoyed watching them work together, increasing their confidence and improving their skills in the kitchen as they discovered new recipes and foods they had not tried before. With renewed interest in wanting to improve their eating habits, we embarked on shopping trips after the workshops, where the women excitedly discussed buying ingredients to replicate the recipes.

NEST was invaluable for the Miruma women, as it's the only program where they do not have to talk about their issues, but thanks to a safe and comforting environment created by the team, the conversations were flowing.

— **Lea Browning**
NEST Coordinator, Newcastle

SPECIAL THANKS

- Newcastle**
- AHG
- David Saddington
- Greater Charitable Foundation
- Hunter Culinary Association
- NAB
- nib foundation
- Steve Koulis Smash Repairs
- Suez
- The Wests Group
- Sydney**
- Adobe Foundation
- Challenger Ltd
- CBA
- Maximus International
- MFS Investment Management
- NSW Enviornment Protection Authority
- Platinum Cables
- Rockpool Foundation

SYDNEY STORY OF PUMPKINS

The yearly pilgrimage of young adults (and many, many pumpkins) runs down from New England to Sydney each June and is embraced by OzHarvest with open arms. We work alongside Path Finders to help young people nurture, persevere and deliver a product to the end user. There are always a few challenges along the way!

On arrival in Sydney some of the pumpkins were prepared by the participants (and our chefs) to make a plentiful soup for local charity agencies, while others were placed in the OzHarvest Market to help feed families in need.

The journey ended with a commemorative celebration at Government House, complete with a professional pianist! With the formalities out of the way, one of the girls took to the stage and her voice, song and composure captivated the crowd. Finding the magic moments among those that we nourish (through food, experience or love) is one of the greatest gifts OzHarvest provides.

— **Alicia Kirwan**
OzHarvest NSW State Manager

QLD

BRISBANE STORY OF HOME

OzHarvest Brisbane has a wonderful new home in the form of the Hendra warehouse generously donated by Goodman. Our new neighbours have become like family as everyone rallied round to help us; Hendra Tyre and Mechanicals around the corner look after our vehicles, Wolff Coffee are regularly donating freshly ground coffee to pass onto charities, and the local DHL logistics team helped with warehouse development and sent their handy man Dave to put the shelves up (he now volunteers with us!). Our next-door neighbours, Hills, supplied the new security system and thanks to Givelt we have rescued office furniture - even the walls were rescued! We've built a great working relationship with the local council and Brisbane Airport Rotary welcomed us with open arms. Our close proximity to Brisbane Airport has allowed us to build stronger relationships with Qantas and Virgin, and we have more capacity to rescue food from the airport faster. Ultimate Partner BP are just down the road, lending us corporate support in the form of volunteers and food drives.

— Amy Cobb
OzHarvest Queensland State Manager

GOLD COAST STORY OF COMMUNITY

The devastating floods that hit South East Queensland earlier this year destroyed communities and left residents cut off due to flood waters. OzHarvest Gold Coast sprang into action after receiving an appeal for food to help families in Murwillumbah, who had no power, gas or working kitchens and could not get a hot evening meal. Our food donors responded immediately with generous donations from their stock inventory, which enabled us to make a very special delivery of just over one tonne of food to help these families.

Thanks to an army of volunteers, good food from Woolworths, Aldi, BP, St Dalfour, The Bread Social Tweed and many other local donors, we delivered to those who needed it most! It was a heart-warming community collaboration and thanks to Tweed Valley Adventist College, MurwillumbahMatters and Floodcleanup2484, it went some way to ease the burden for many of the flood affected families.

— Lee Danahay
OzHarvest Gold Coast Manager

SPECIAL THANKS

Brisbane

- Brisbane Airport Corporation
- Goodman
- Macquarie
- Sargents Pies
- Stone & Wood

Gold Coast

- City of Gold Coast
- GC Mayoress Charity Foundation
- Thyne Reid Foundation
- The 4217
- Wesley Mission Queensland

Cairns

- Novotel Cairns Oasis Resort
- Rusty's Markets



CAIRNS STORY OF ACHIEVEMENT

OzHarvest Cairns has achieved so much this year thanks to many new partnerships, collaborations and support. Above all the greatest achievement is our growing team of incredible volunteers who make it possible to deliver every meal rescued in Cairns. I am privileged to lead such a generous, dedicated and motivated group of people.

— Jana Gorski
OzHarvest Manager Cairns

STORY OF VEGGIES

When our school first started receiving OzHarvest food, the students would refuse to try things like pumpkin, eggplant, kale and coriander. Now after teaching the kids about nutrition and showing them delicious recipes, they're making and eating sweet potato soup, eggplant moussaka, dips from fresh veggies, and are no longer picking kale out of their meals! This is all thanks to Jana and her team at OzHarvest. Without their generous donations we would never be able to provide such an array of fresh produce to our students.

— Yazmin Mahutariki
Teacher, Holy Spirit Catholic College, Cairns

VIC

MELBOURNE
STORY OF IMPACT

OzHarvest Melbourne has reached so many milestones this year, but sometimes it's the smaller things that move you the most.

One of our charities, Melbourne City Mission, kindly invited us to attend an awards ceremony run by disadvantaged youths completing their VCAL through their Academy Educator Program. The whole event was organised by the students themselves, who had chosen to theme the event around thanking organisations who provide support for people experiencing homelessness in Victoria. It was very special to see what a phenomenal job they had done, and how motivated and happy they were. It was particularly moving to know that our food delivery efforts had a direct impact on improving their current and future prospects. We were also the lucky recipients of a 'You're Awesome' award, presented to us by the students, which now takes prime position in the office as a great reminder of why we do what we do!

— Madeline Wilson
OzHarvest Victoria State Manager

STORY OF FATAYER

We always start the Cooking for a Cause session by asking who cooks at home. One day I had a young guy in the class who blushed as he asked if heating up chicken nuggets counted! He was reluctant to get involved as we started to make Middle Eastern pastries called Fatayer, but I gave him a nudge and some positive reinforcement! As he kneaded the dough, he began to enjoy himself and a big smile spread across his face, 'I'm actually doing it!' he said. Once he mastered filling the pastry with a delicious lentil, carrot and feta mix, he stepped back and proud as punch said, 'I can't believe I just made that!'. We made sure we got a photo to send to his Mum before packaging up the food to go out to the charities. That was a great day!

— Virginia Holloway
OzHarvest Chef, Melbourne

SPECIAL
THANKS

- Bell Charitable Fund
- Bunnings Port Melbourne
- Butcher, Baker & Co
- en Pointe Events
- Goodman
- MAdE Establishment
- Melbourne Convention & Exhibition Centre
- Maximus International
- Stul Family Foundation
- Thyne Reid Foundation

STORY OF A SMILE

One of my most moving OzHarvest memories was putting a smile on a mother's face by helping create a dream birthday party for her 5 year old daughter. On this particular day I had collected strawberry milk and several trays of lamingtons. When I arrived at the drop-off charity there was an inconsolable woman who despite her best attempts, was not going to be able to mark her daughter's birthday with any kind of celebration. Luckily, with the lamingtons and strawberry milk and a quick trip to the shops for fairy wings and candles, we saved the day. It was a powerful moment for me, realising access to food goes far beyond sustenance. The simple act of the right food donation and less than \$10 of bought items meant so much to this mother and daughter who had a great birthday memory because of it!

— Clayton McIntosh
OzHarvest Driver, Melbourne

WA

SPECIAL
THANKS

- Big Rock Toyota
- JEM Foundation
- Merchant Group
- nib foundation
- Santos
- Schaffer family

PERTH
STORY OF GRATITUDE

As we continue our journey to promote the work of OzHarvest and reduce food waste, it's important to have a presence at Perth's leading food festivals.

We were grateful to be nominated as the charity of choice at Perth's Good Food & Wine Show and our presence over there was only possible thanks to our incredible yellow army of 45 fabulous volunteers engaged over three days!

It was during a quiet moment at the event that we were approached by a lady asking where she could make a donation. Our volunteer pointed to the box and thanked her. "No ... thank you" she said, "I was once down on my luck and the only food I ate was thanks to the OzHarvest deliveries to my refuge. I wouldn't have made it without your help."

All of us on the stand that day were already committed to food rescue, but it was a moment that truly changed us all. We had just witnessed first-hand the power of food rescue!

— Jennifer Keen
OzHarvest WA State Manager



STORY OF SHARING

OzHarvest's twice weekly delivery of high quality and nutritious produce has made a huge difference to over 500 clients at New Spring Church. The food is about sharing, caring, dignity and respect and has created a great sense of community. One particular client had no contact with their neighbour for several years but one day decided to share some of their food hamper. The simple gesture of sharing a pumpkin saw the other neighbour return the favour by cooking up a delicious pumpkin soup for both to share—it was a true love thy neighbour moment.

— Donna Smith,
New Spring Church

SA

ADELAIDE STORY OF EFFORT

Protecting the environment is central to our efforts at OzHarvest SA, so we were thrilled to become a founding partner of Carbon Neutral Adelaide, an initiative to make the City of Adelaide the world's first carbon neutral city! We are working with individuals, organisations and industry to initiate low carbon alternatives and diversions in the areas of Energy Use, Transport and Waste. Our shared vision has seen them come on board as a major sponsor of our Great Food Rescue Race and we are excited to be working towards making this Adelaide's first carbon neutral event.

— **Hayley Everuss**
OzHarvest SA State Manager

STORY OF FOOD

I had the pleasure of speaking at Think.Eat.Save, an incredibly important community initiative run by OzHarvest. This organisation of big-hearted people make a profound difference in communities across our country and positively encourage us all to reduce our waste at home.

Events like this deliver results in so many ways. Feeding people is a simple, yet profoundly human act of generosity, it also helps reduce the amount of waste and landfill costs, which in turn benefits our economy. Billions of dollars are currently lost through food waste, when our precious lovely food should be used and enjoyed instead of being thrown away.

— **Katrine Hildyard**
MP, SA State Parliament

SPECIAL THANKS

- David McKee
- Didy McLaurin
- Fund My Community:
Dept. of Communités
- FWH Foundation
- Hecand Private
Ancillary Fund
- John T Reid
Charitable Trusts
- Macquarie Group
- Tim Ryan and Family
- Wood Foundation

STORY OF SUPPORT

Thanks to the variety of quality food provided by OzHarvest we are able to support many clients at a time when they are really struggling. Some arrive in Australia on Spousal Visas then, after enduring horrendous domestic violence are forced into homelessness, resulting in no income for many months and reliance on charitable support for all their basic needs. OzHarvest food gives our workers the opportunity to bring some pleasure into the lives of those less fortunate and for that we are truly thankful. Women who have experienced domestic violence need to know that people care about them and this is a tangible way that we can all pass on this message.

— **Alison Meneud**
Central Domestic Violence Services Inc



GLOBAL

SPECIAL THANKS

- Paul Newman
Foundation
- Goodman

OZHARVEST OVERSEAS

It's been a busy year as OzHarvest spread its wings overseas in a bid to tackle global food waste and eliminate hunger wherever is needed.

UK

UKHarvest opened for business in March, with the help of a few friends; HRH the Duchess of Cornwall as Patron and Jamie Oliver and his Foundation who partnered with UKHarvest to host the first ever CEO CookOff in London.

THAILAND

Our Thailand presence started in March, with the team focused on collecting surplus food from commercial outlets and delivering it, direct and free of charge, to communities in need.

SOUTH AFRICA

Funding is still under development for food rescue operations. SAHarvest joined forces with the UN at their 'Taste of Waste' event in Pretoria in June.

NEW ZEALAND

KiwiHarvest began delivering goodness to Auckland's charities in 2015. It delivers the equivalent of 20,000 meals to over 45 Auckland charities every month. KiwiHarvest is committed to creating positive change so that good food does not go to waste and those in need receive it.



TREASURER’S
REPORT

It is pleasing to report that OzHarvest was able to achieve a surplus of \$745,519 for the year ended 30 June 2017. This result reflects an 88% increase on the FY 15/16 surplus of \$395,812.

Total Revenue for the financial year was \$ 11,744,296 (FY15/16: \$7,930,089). Financial supporters continue to admire and respect the work undertaken by OzHarvest across the country as donations grew by 48% to \$10,847,332 when compared to the prior year.

OzHarvest's continuing growth, in particular in food rescue, increasing employee numbers and the expansion of education programmes has resulted in a rise in the organisation's operating expenses to \$10,998,777 (FY 15/16 \$7,534,277).

Coupled with the increase in comprehensive income, the 30 June 2017 net asset position of OzHarvest rose by 15% to \$5,633,847 (FY 15/16: \$4,888,328)

I wish to thank Scott Martin, Head of Business Services and his team for their hard work and dedication. I also acknowledge the work and support of auditors Ernst & Young.

— Kieran Pryke
Treasurer, OzHarvest Board Director

AUDITOR’S
REPORT

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2017, the summary statement of comprehensive income and summary statement of cash flows for the year then ended, are derived from the audited financial report of OzHarvest Limited (the Company) for the year ended 30 June 2017.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report.

The summary financial statements do not contain all the disclosures required by Accounting Standard AASB 101 Presentation of Financial Statements and International Financial Reporting Standards applied in the preparation of the audited “full” financial report of the company. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

We expressed an unmodified audit opinion on the audited financial report in our report dated 6 November 2017. The audited financial report and the summary financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

Our auditor's report on the Company's audited financial report for the year ended 30 June 2017 draws attention to Note 1 of the financial report which describes the basis of accounting. That financial report is prepared to assist the Company to meet the requirements of the Australian Charities and Not-for-Profits Commission Act 2012. As a result, the summary financial statements may not be suitable for another purpose.

The Directors of the Company are responsible for the preparation of the summary financial statements in accordance with the summary of accounting policies described in Note 1 of the audited “full” financial report of OzHarvest Limited.

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

— Ernst & Young
Sydney, 21 November 2017

STATEMENT OF
COMPREHENSIVE
INCOME

For the year ended 30 June 2017	2017 (\$)	2016 (\$)
REVENUE		
Interest	56,509	73,805
Donations	10,847,332	7,336,582
Other revenue	840,455	519,702
	11,744,296	7,930,089
EXPENSES		
Marketing and advertising	(177,534)	(121,933)
Depreciation and amortisation	(454,666)	(341,048)
Employee benefits	(6,281,507)	(4,415,675)
Occupancy	(643,012)	(498,209)
Finance costs	(41,219)	(41,984)
Motor vehicle costs	(565,391)	(356,535)
Packaging	(323,339)	(218,687)
Events	(1,316,954)	(876,454)
Other expenses	(1,195, 155)	(663,752)
	(10,998,777)	(7,534,277)
SURPLUS BEFORE INCOME TAX	745,519	395,812
Income tax expense	-	-
Surplus for the year	745,519	395,812
OTHER COMPREHENSIVE INCOME		
Other comprehensive income for the year, net of tax	-	-
Total comprehensive income for the year	745,519	395,812

STATEMENT OF FINANCIAL POSITION

As at 30 June 2017	2017 (\$)	2016 (\$)
CURRENT ASSETS		
Cash and cash equivalents	5,075,837	4,279,237
Trade and other receivables	420,510	557,158
Financial assets	1,064,268	1,046,652
Prepayments	241,960	156,658
Inventories	57,072	59,730
Total Current Assets	6,859,647	6,099,435
NON-CURRENT ASSETS		
Property, plant and equipment	2,156,724	1,557,016
Intangible assets	118,680	144,308
Total Non-Current Assets	2,275,404	1,701,324
Total Assets	9,135,051	7,800,759
CURRENT LIABILITIES		
Trade and other payables	3,098,207	2,676,554
Provisions	325,859	202,206
Total Current Liabilities	3,424,066	2,878,760
NON-CURRENT LIABILITIES		
Provisions	77,138	33,671
Total Non-Current Liabilities	77,138	33,671
Total Liabilities	3,501,204	2,912,431
Net Assets	5,633,847	4,888,328
EQUITY		
Sustainability Reserve	1,100,000	1,100,000
Retained surpluses	4,533,847	3,788,328
Total Equity	5,633,847	4,888,328

STATEMENT OF CASH FLOWS

For the year ended 30 June 2017	2017 (\$)	2016 (\$)
CASH FLOWS FROM OPERATING ACTIVITIES		
Receipts from donors/cookbooks	12,290,601	8,136,853
Payments to suppliers and employees	(10,507,726)	(6,354,545)
Interest received	56,509	52,300
Finance costs paid	(41,219)	(41,984)
Net Cash Flows from Operating Activities	1,798,165	1,792,624
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of plant & equipment & intangible assets	(1,033,383)	(481,258)
Proceeds from sale of plant & equipment	31,818	49,623
Net Cash Flows Used in Investing Activities	(1,001,565)	(431,635)
NET INCREASE IN CASH HELD		
	796,600	1,360,989
Cash at beginning of financial year	4,279,237	2,918,248
Cash at end of Financial Year	5,075,837	4,279,237

GET IN TOUCH

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